

COI Claims Administrator  
PO Box 5526  
Portland, OR 97228-5526

Unique ID:  
PIN:

**Court-Approved Legal Notice**

**If you were notified that your personal information may have been compromised as a result of a data security incident with Convergent Outsourcing, Inc., on or around June 17, 2022, you may be entitled to benefits from a settlement.**

A settlement has been reached in a class action lawsuit against Convergent Outsourcing Inc. (“Convergent”) for a data security incident where an unauthorized individual accessed Convergent’s computer systems deployed tools to encrypt Convergent’s systems and access certain personally identifying information on or around June 17, 2022 (“Data Incident”).

**You are receiving this notice because you may be a class member.** If you are a Settlement Class Member, you may file a Claim Form to receive:

- **Documented Ordinary Losses** – Up to \$1,500 for documented out-of-pocket expenses fairly traceable to the Data Incident.
- **Attested Time Spent** – Reimbursement for up to 10 hours of lost time at a rate of \$30 per hour for time spent remediating issues related to the Data Incident.
- **Documented Extraordinary Losses** – Compensation for extraordinary losses resulting from the Data Incident, up to \$10,000.

**OR** you can elect an **Alternative Cash Payment** – A *pro rata* (equal share) payment from the net Settlement Fund, which is \$2,450,000 minus payment of costs of the settlement including the costs of the Notice Program and Claims Administration, Attorneys’ Fees and Expenses of up to \$661,500, Service Awards of up to \$1,500 each to the Representative Plaintiffs, and payments for claims for Ordinary Losses, Attested Time Spent, and Extraordinary Losses. Note that if the costs of the settlement exceed the Settlement Fund, individuals selecting this option may not receive any payment.

Please Note: Claims for Documented Ordinary Losses and Attested Time Spent will be limited to \$1,500 combined, plus any Documented Extraordinary Losses up to \$10,000. All cash payments may be adjusted pro rata depending on

the number of Class Members that participate in the Settlement.

**What are my options?** If you file a Claim Form, object to the Settlement, or do nothing, you are choosing to stay in the Settlement Class. To receive Settlement benefits, you must file a valid Claim Form. Your Claim Form must be submitted online at [www.ConvergentDataBreachSettlement.com](http://www.ConvergentDataBreachSettlement.com) or mailed and **postmarked** on or before **June 19, 2024**. If you do not exclude yourself, you may object to the Settlement and attorneys’ fees and expenses and service awards by **May 20, 2024**. If you don’t want to be legally bound by the Settlement or receive any benefits from it, you may request to be excluded from the Settlement Class in writing by a request **postmarked**, or submitted electronically via the Settlement Website, on or before **May 20, 2024**. Unless you exclude yourself, you give up any right to sue Convergent and Released Parties for the claims resolved by this Settlement. If the Settlement is approved and becomes final, the Court’s orders will apply to you and legally bind you. You will not be able to sue, continue to sue, or be part of any other lawsuit against Convergent and the Released Parties about the legal issues in this lawsuit that are released by this Settlement.

The Court will hold a Final Approval Hearing on **July 19, 2024, at 10:00 a.m.** At the Final Approval Hearing, the Court will consider whether to approve the Settlement. If you do not exclude yourself, you can (but do not have to) participate and speak for yourself at the Final Approval Hearing. This is called making an appearance. You also can have your own lawyer speak for you, but you will have to hire and pay for your own lawyer.

This Notice is a summary. More information is available at [www.ConvergentDataBreachSettlement.com](http://www.ConvergentDataBreachSettlement.com) or by calling toll-free **1-877-564-1209**.